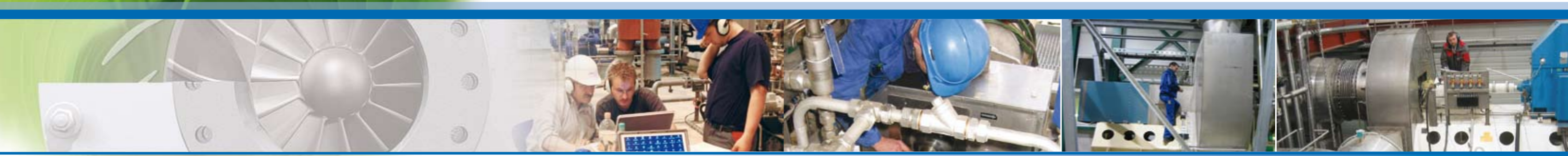




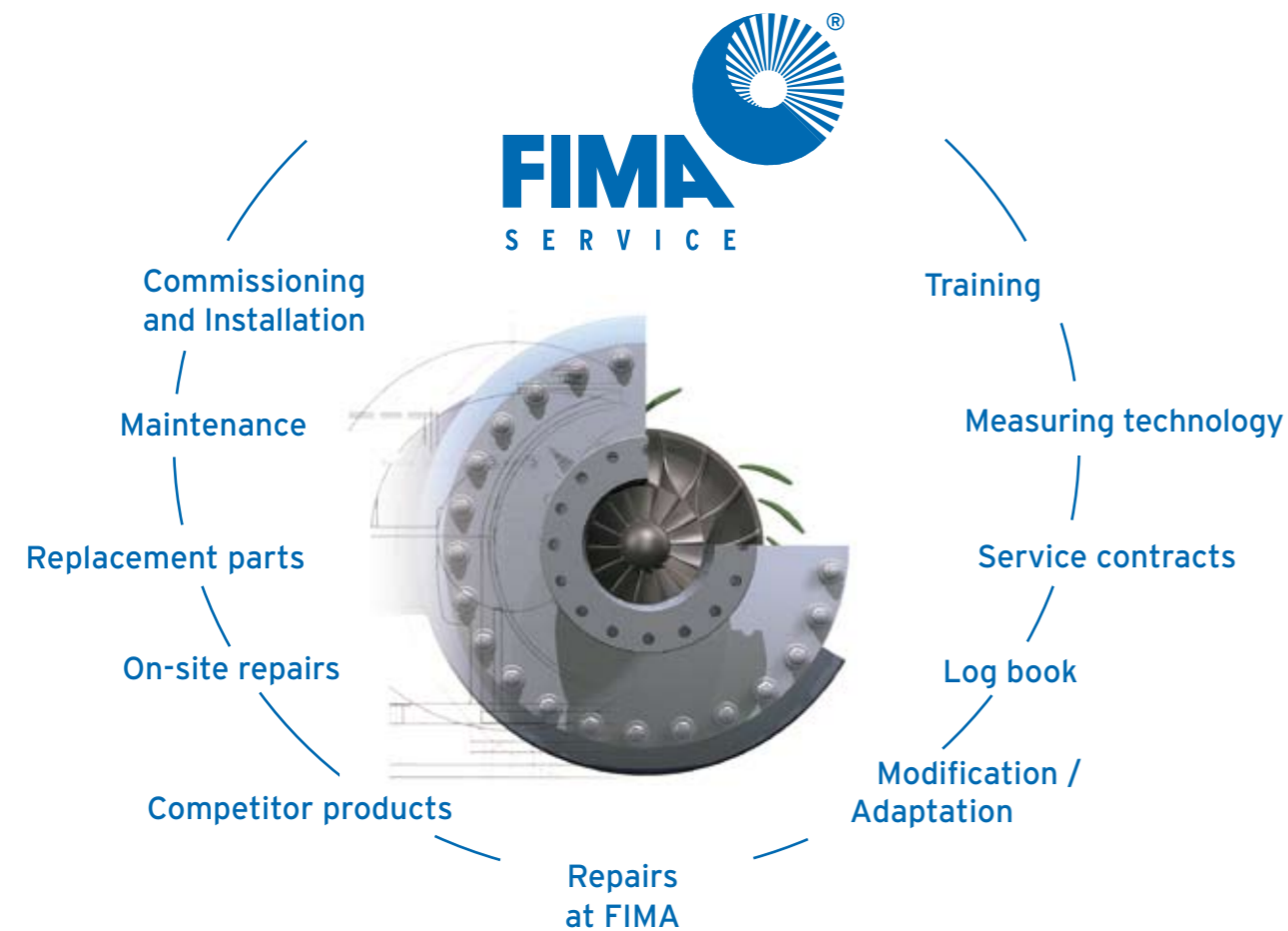
# Service

Competent | Fast | Flexible | Worldwide





# Services



Optimum availability, maximum flexibility, professional business processes and your satisfaction are the goals we have set for ourselves. We have worked together as an innovative problem solver and development partner with many of our customers for several years already.

FIMA Service supports you with the operation of your machines by providing a comprehensive service package, so you get the return on your investment that you expected at the time of purchase.

## Commissioning and Installation

Professional installation and commissioning by our experienced and qualified FIMA service technicians and engineers ensure optimum startup of your new system.

## Maintenance

FIMA Service offers you an extensive service and maintenance package tailored to your system to guarantee high operational reliability and low costs!

## Replacement parts

Take advantage of our international replacement parts service. Easy-to-install original replacement parts and low-priced repair kits are available on short notice.

**Our advantage:** Direct access to production at FIMA.



## Services

### On-site repairs

Fast and competent repairs are especially important for minimizing expensive downtimes. Professional competence and a highly flexible FIMA service team are available around the clock.

### Competitor products

Are you having problems with a competitor product? Contact us and we will find a solution for you.

### Repairs at FIMA

As an alternative to on-site repairs, we also offer an in-house repair service at FIMA. Factory repairs can sometimes be a fast and inexpensive alternative to mobile service.

### Modification / Adaptation

Operating conditions often change substantially during the course of the operating life. We can modify your machinery to bring it up to the state of the art, in addition to power boosting.

### Log book

We have all documentation up to the year 1980 in our archives. This means that we can always deliver original replacement parts.

### Service contracts – “More is less!”

Some advantages of service contracts are the special replacement parts prices and assembly sets, plus the option of extending existing warranty periods.

### Measuring technology

We perform all measuring tasks connected with the fan system.

- Vibration analysis, mobile equipment for on-site balancing
- Laser-optic alignment
- Power measurement
- Sound measurement

### Training

Well-trained operating personnel are another prerequisite for competent machine operation. We offer requirement-based customer training either at your facilities or ours.

### Special tool

Special tool for changing rotor blades makes the job easier and prevents damage to components.

## 24-hour hotline

So you can rely on us and our machines around the clock, we are available 24 hours a day, 365 days a year.

**Our hotline:**  
**0171 7968741 or 0171 7968742**

When you call, we do everything possible to help you as quickly as possible.



## Your Service Team / Center

### Our activities focus on

- MAXIMUM system availability
- MINIMUM maintenance-related downtimes
- CONTINUOUS IMPROVEMENT of system performance
- PROLONGED service life of the equipment

### Commissioning and Installation



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### After-Sales Service, Replacement parts, Maintenance and Complaints



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**TOWARDS ELLWANGEN**  
approx. 6 km (via Hessental/Sulzdorf)



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